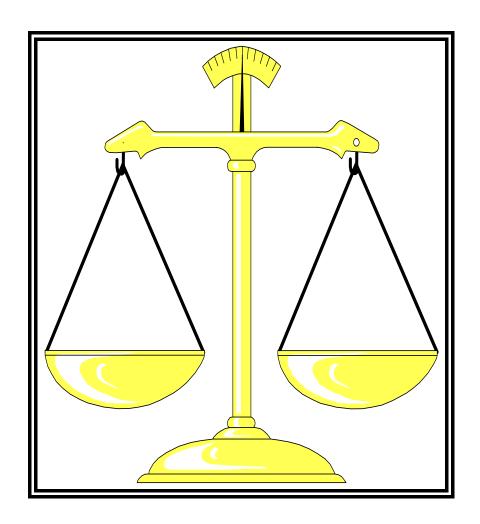
WAUKESHA COUNTY 2005 ANNUAL JURY REPORT



Respectfully submitted by:

CAROLYN T. EVENSON CLERK OF CIRCUIT COURT



CAROLYN T. EVENSON Clerk of Circuit Court 515 W. Moreland Blvd., Room C-108 Waukesha, WI 53187-1627

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April 11, 2006

TO: Waukesha County Circuit Court Judges

Waukesha County Court Commissioners

County Executive Daniel Vrakas

County Board Chairman James Dwyer

Members of the Judiciary and Law Enforcement Committee

District Court Administrator Michael Neimon

Legislative Policy Advisor Dave Krahn

District Attorney Paul Bucher

Sheriff Daniel Trawicki

Robert Brick, State Court Director's Office

Clerk of Circuit Court Supervisors

FROM: Carolyn Evenson, Waukesha County Clerk of Circuit Court

RE: 2005 Annual Jury Report

I am pleased to submit to you the 2005 Waukesha County Annual Jury Report.

The report is a compilation of information on the jury selection process, quarterly and annual statistics on jury usage and juror costs, information on jury trials by branch, 2005 jury accomplishments, juror responses to the juror exit questionnaires broken out by category as captured on our new jury portal, and key performance measures.

We make every effort to address juror complaints and suggestions and are in the process of upgrading some jury room furniture and implementing other suggestions where possible.

I am especially pleased to report that new procedures we implemented have resulted in a juror exit questionnaire response rate of 96%.

Our goal is to continually improve the quality, efficiency, and cost-effectiveness of our jury system, and your comments and suggestions on the information in this report are welcomed. My thanks to Cheryl Gallo, Jury Coordinator, for compiling the report.



Office of the Clerk of Circuit Court

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This report is intended to meet the requirements of SCR 73.01, which requires each judicial circuit to analyze at least annually the performance of the jury system in the circuit to determine all of the following:

- (1) If the department list or master list under section 756.04 of the statutes is representative and inclusive of the population of the circuit.
- (2) The effectiveness of the summoning and qualification procedures.
- (3) The responsiveness of prospective jurors to their summonses for jury duty.
- (4) If jurors and prospective jurors are used efficiently.
- (5) The cost-effectiveness of the jury system.

2005 Jury Accomplishments

In an effort to continually improve the jury experience for Waukesha County citizens, the following initiatives were implemented in 2005.

- A new process to capture juror responses to exit questionnaires immediately after service resulted in a significant increase in response rate.
- Use of the online jury questionnaire was encouraged through a flyer sent with the qualification questionnaire. As a result, nearly 30% of all juror qualification responses were received online in 2005, resulting in reductions in postage expense and time spent on data entry. These results compare to 12% online returns in 2004 and 8% in 2003.
- Updates to the Question and Answer sheet sent to prospective jurors along with their juror qualification questionnaire greatly decreased the number of phone calls.
- Reminder letters sent to jurors who did not initially return the juror qualification questionnaire were effective and contributed to a overall response rate of 98%.
- A bar code and scanning process was implemented to speed up the check in of juror qualification questionnaires. This resulted in less time spent on data entry.
- A Sequestered Juror Exit Questionnaire was developed for the Theodore Oswald trial to obtain feedback and assist in future planning of sequestered trials.
- Juror feedback on jury chairs was utilized in selecting new chairs for remodeled courtrooms and one jury room.
- The Waukesha County Jury Coordinator was invited to be a member of the statewide CCAP Jury Design Committee, which is charged with developing and prioritizing new CCAP system functionality that relates to jury issues.

JURY SELECTION FOR YEAR END 6/30/05

The Waukesha County jury year runs from July 1 to June 30.

The annual selection of Waukesha County jurors begins when a specific number of records are requested from the Department of Transportation (DOT).

Total number of 2004/2005 records on Waukesha County DOT listing

317,648

Number of Waukesha County records provided by DOT

8,000

Number of records not loaded into the CCAP database for the following reasons:
-deceased, previous permanent excuse, four year disqualification, under the age of 18

990

The remaining jurors were sent a juror qualification questionnaire.

7,010

The table below shows the number of jurors qualified, summoned, and selected for the 2003/2004 jury year based on responses to the questionnaire.

2005 JURY STATISTICS									
	NUMBER	PERCENT	NUMBER	PERCENT					
Number of Qualification									
Questionnaires Sent	7010	100%							
Questionnaires Returned	6870	98%							
Qualified Jurors	4465	64%							
Jurors Who Received Summons	4063								
Jurors Ordered to Appear	2225								
Jurors Empaneled	804								
Jurors Not Empaneled	1421								
Jurors Not Required to Appear	1838								
Jurors Not Qualified to Serve	2405	36%							
Undeliverable*			540	8%					
Deceased**			33	4%					
Perm. Excused***			143	2%					
Disqualified****			1689	24%					
Questionnaires Not Returned	140	2%							

^{*}Questionnaires returned undeliverable by postal service-person moved, left no forwarding address.

^{**}Questionnaires returned with the potential juror being deceased.

^{***}Questionnaires returned with the potential juror being permanently excused by jury duty judge.

^{****}Questionnaires returned with the potential juror being disqualified due to statutory requirements. (Jurors are required to be a U.S. citizen, live in Waukesha County, be at least 18 years of age, understand the English language, if convicted of a felony has completed supervision.

The Waukesha County Juror Demographic Report shows the demographic breakdown of the 7010 Waukesha County jurors.

Juror Demographic Report Master List for Jury Year 0405*

Race or Ethnicity	Number	Percentage
African American	42	.60%
American Indian or Alaskan Native	10	.14%
Asian or Pacific Islander	116	1.66%
Caucasian	6730	96.00%
Hispanic	112	1.6%
Other	0	.0%
Total	7010	100.00%
Gender		
Female `	3472	49.54%
Male	3538	50.46%
Total	7010	100.00%
Age		
0-17	0	.00%
18-25	1123	16.02%
26-35	1398	19.94%
36-50	2278	32.50%
51-65	1504	21.45%
66-99	707	10.09%
Unknown	0	0.00%
Total	7010	100.00%

^{*}Jury Year 0405-July 1, 2004 thru June 30, 2005

2005 Quarterly and Annual Jury Usage Report

CIRCUIT COURT	1st	Quart	er	2nd	Quar	ter	3rd	Quart	ter	4th	Quart	ter	Yea	ar-to-D Total	ate
DIVISIONS	Held	Not Held	Days	Held	Not Held	Days									
CRIMINAL/TRAFFIC															
Felony	3	0	6	5	2	24	1	1	4	3	0	6	12	3	40
Misdemeanor	2	1	4	2	1	4	0	2	2	0	1	1	4	5	11
Criminal Traffic	0	1	1	2	0	2	3	1	5	3	1	4	8	3	12
Traffic Forfeiture	2	0	2	0	0	0	0	2	2	4	1	6	6	3	10
Ordinance Forfeiture	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Commitment of an Inmate (Sexual Predator)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal	7	2	13	9	3	30	4	6	13	10	3	17	30	14	73
CIVIL															
Large Claims	7	1	22	9	2	36	9	1	27	6	3	26	31	7	111
Small Claims	0	1	1	2	0	2	0	0	0	1	0	1	3	1	4
Inquest (GF Case)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal	7	2	23	11	2	38	9	1	27	7	3	27	34	8	115
<u>FAMILY</u>															
Paternity	0	0	0	0	0	0	0	0	0	0	0		0	0	0
Subtotal	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PROBATE AND JUVENILE															
Mental Commitment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Juvenile	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Temporary Placement	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Subtotal	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Grand Total	14	4	36	20	5	68	13	7	40	17	6	44	64	22	188
Total Trials														86	

DEFINITIONS:

The number of trials for which a panel of jurors was sworn-in and a finding was reached in HELD

a case.

NOT HELD The number of trials for which a panel of jurors may or may not have been sworn, and the

case was concluded by settlement or mistrial.

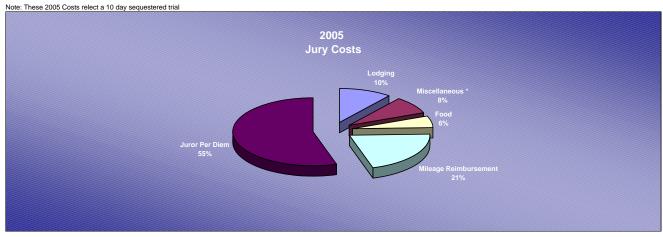
DAYS The total number of actual trial day(s). This includes the day on which a trial was scheduled

and/or every subsequent day thereafter until the trial was concluded.

2005 Summary of Jury Costs

<u>Item</u>	Cost
Lodging	\$15,912
Miscellaneous *	\$12,685
Food	\$8,415
Mileage Reimbursement	\$32,000
Juror Per Diem	\$82,962
Total	\$151,974

^{*} Miscellaneous includes civilian bailiff, beverages, magazines, postage, and printing. Does not include bailiff services provided by the Waukesha Sheriff's Department.

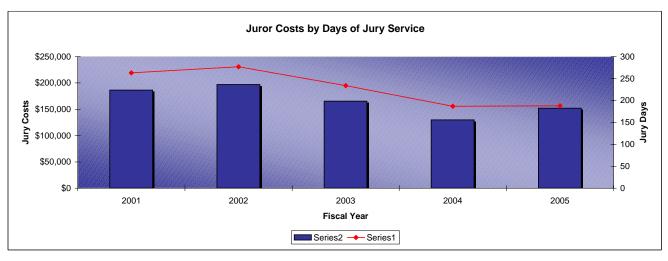


5-Year Summary of Juror Costs

<u>Year</u>	<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>
Annual Cost (Juror Fee, Mileage, Food, Beverage, Lodging, Miscellaneous*)	\$186,508	\$197,138	\$165,475	\$129,894	\$151,974
Total Jury Days	263	277	234	187	188

^{*} Miscellaneous includes civilian bailiff, magazines, postage, and printing costs. Does not include costs for bailiff services provided by Waukesha Sheriff's Department.

NOTE: 2001 costs reflect an 11-day sequestered trial, 2005 costs relect a 10 day sequestered trial



	CIRCUIT COURT TRIAL INFORMATION						
	Case	Types:			Assessment of Jury Costs		
	CV=Civil S	C=Small Claims CF:	-Criminal Felony CM=Criminal Misdeme	eanor CT=Criminal Traffic	CA-Costs Assessed by Court		
	TR=Municipa	al Traffic FO=Munica	pal Forfeiture TP=Termination of Paren	tal Rights ME=Mental Commitment	NCA-No Costs Assessed by Court		
	JURY 1	TRIALS-C	IRCUIT COURT E	BRANCH 1-JUDG	E BOHREN-FAMILY		
DATE	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF	FRIAL (days) COMMENTS		
				No tria	als during this time		

,	JURY TRIALS-CIRCUIT COURT BRANCH 2-JUDGE GEMPELER-CIVIL							
DATE	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS				
01-04	83 Min	03CV29	Kainz vs. Fjerstad	1				
04-19	100 Min	03CV2075	Priebe vs. Shotola	2				
06-07	110 Min	00CV1514	Crossmark vs. DeGeorge	Case settled on 3rd day of trial				
06-28	155 Min	03CV912	Flores vs. Acquite	4				
08-02	127 Min	03CV3030	Rychner vs. Soc. Ins.	2				
08-16	135 Min	04CV597	Ellis vs. Allstate	2				
09-20	110 Min	03CV1730	Erdman vs. Amer. Stand.	3				
10-25	180 Min	04CV479	Nichols vs. Janowak	Case settled on 5th Date of trial				

	JURY TRIALS-CIRCUIT COURT BRANCH 3-JUDGE RAMIREZ-C/T								
DATE	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS					
2-15	90 Min	04CF667	St. vs. Scardino	2					
2-22	50 Min	04TR3250	C/New Berlin vs. Tennis	1					
				Trial cancelled due to witness problems, Deft. Assessed \$50 for					
3-1		04CM2482	St. vs. Rice	appearing late.					
4-26	45 Min	04CT1715	St. vs. Daugherty	1					
8-9	90 Min	05CF272	St. vs. Mark Gratz	3					
11-8	83 Min	05TR5506	County vs. Syengar	1					
12-6	52 Min	05CT1085	St. vs. Janice Simon	1					
12-13	39 Min	05CV1691	V/Chenequa vs. Fellin	1					

CIRCUIT COURT TRIAL INFORMATION

Case Types: Assessment of Jury Costs

CV=Civil SC=Small Claims CF=Criminal Felony CM=Criminal Misdemeanor CT=Criminal Traffic CA-Costs Assessed by Court

TR=Municipal Traffic FO=Municapal Forfeiture TP=Termination of Parental Rights ME=Mental Commitment NCA-No Costs Assessed by Court

JURY TRIALS-CIRCUIT COURT BRANCH 4-JUDGE REILLY-C/T

DATE	LENGTH OF VOIR		CASE NAME	LENGTH OF TRIAL (days) COMMENTS
	DIRE			
02-08	75 Min	04CM1792	St. vs. Sonney-Kamanski	2
03-08	150 Min	04CF538	St. vs. David Vincent	2
05-31	82 Min	04CF1140	St. vs. Eric Fulks	3
10-04	47 Min	05CM362	St. vs. George Flessas	1

J	JURY TRIALS-CIRCUIT COURT BRANCH 5-JUDGE DREYFUS-C/T							
DATE	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS				
01-11	115 Min	04CT1662	St. vs. Keith Steffen	1-Mistrial				
05-10	85 Min	04CT2120	St. vs. Joseph Fuller	1				
05-31	127 Min	04CM3692	St. vs. William Meyers	2				
06-14	111 Min	03CV1785	V/Elm Grove vs. Tyggum	3				
06-21	94 Min	04CF1129	St. vs. Lawrence	1				
08-02	101 Min	04CT1662	St. vs. Keith Steffen	2				
10-04	83 Min	04CF901	St. vs. Ricardo Rivera	2				
10-18	58 Min	05TR4469	C/Waukesha vs. Kieck	1				
10-25	67 Min	04TR10523	C/Waukesha vs. Gelhar	2				
11-29	93 Min	04CF1102	St. vs. Adam Becker	2				

JU	JURY TRIALS-CIRCUIT COURT BRANCH 6-JUDGE HAUGHNEY-CIVIL								
DATE	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS					
01-25	105 Min	03CV1232	Fry vs. Dalmler/Chrysler	4					
02-15	60 Min	03CV2813	Clabault vs. Kaiser	2					
03-01	95 Min	03CV2952	Baker vs. American Family	2					
03-15	65 Min	04CV0611	Cliff vs. Krall	2					
05-17	175 Min	03CV1213	Hilety vs. Korkos, MD	4					
06-07	125 Min	02CV2664	Feathers vs. Gen Casualty	4					
06-21	40 Min	04SC3104	Meleski vs. Marcus	1					
07-19	23 Min	04CV2402	Burgireno vs. O'Haver	2					
10-04	30 Min	04SC2901	Acuity vs. Mageske	1					
10-18	45 Min	04CV1402	Amer. National vs. Brass	2					

	CIRCUIT COURT TRIAL INFORMATION					
	Case T	ypes:			Assessment of Jury Costs	
	CV=Civil S	C=Small Claims	CF=Criminal Felony CM=Criminal Misdem	eanor CT=Criminal Traffic	CA-Costs Assessed by Court	
	TR=Municipal	Traffic FO=Muni	capal Forfeiture TP=Termination of Parent	tal Rights ME=Mental Commitment	NCA-No Costs Assessed by Court	
	JURY TRIALS-CIRCUIT COURT BRANCH 7-JUDGE DAVIS-FAMILY					
DATE	DATE LENGTH CASE CASE NAME LENGTH OF TRIAL (days) COMMENTS OF VOIR NUMBER DIRE					
				No Tria	lls during this time	

	JURY	TRIALS	S-CIRCUIT COURT	BRANCH 8-JUDGE KIEFFER-C/T
DATE	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS
03-15	120 Min	03CV1947	Mackay vs. Ford Motor	3
04-26	100 Min	02CV924	Parking Lot vs. Carriage	3
06-07	110 Min	02CV933	Remsza vs. Acuity	3
06-21	70 Min	04CV336	Stock vs. Mandella	2
06-28	92 Min	03CV2750	Powers vs. Krainz	1-Mistrial
07-12	111 Min	02CV782	Greene vs. Aurora	3
07-19	73 Min	03CV1823	LaMack vs. Allstate	3
07-26	100 Min	00CV2448	Wruck vs. Sommers	7
08-09	103 Min	04CV866	Neumann vs. Cornhusker	2
08-16	86 Min	03CV3072	Haffner vs. Kell	2
09-13	96 Min	04CV23	Watkins vs. Amer. Family	3
10-11	205 Min	03CV3142	Nissenbaum vs. Woodland	6
11-08	71 Min	03CV2985	Schwager vs. Allstate	2
11-15	86 Min	03CV311	Parchem vs. Coello	2
11-29	99 Min	03CV2750	Powers vs. Krainz	3

	JURY TRIALS-CIRCUIT COURT BRANCH 9-JUDGE HASSIN-C/T							
DATE	TE LENGTH CASE CASE NAME LENGTH OF TRIAL (days) COMMENTS OF VOIR NUMBER DIRE							
02-15	80 Min	04CF0167	St. vs. James Forkin	2				
04-26	70 Min	04CM2451	St. vS. Daniel McGinn	1				
05-17	97 Min	04CF0608	St. vs. Bradley Schnitzler	2				
11-23	63 Min	04TR5564	Co. vs. Steven Libbey	1				

	CIRCUIT COURT TRIAL INFORMATION						
	Cas	e Types:			Assessment of Jury Costs		
	CV=Civil	SC=Small Claims	CF=Criminal Felony CM=Criminal Misder	meanor CT=Criminal Traffic	CA-Costs Assessed by Court		
	TR=Munici	pal Traffic FO=Mu	nicapal Forfeiture TP=Termination of Parer	ntal Rights ME=Mental Commitment	NCA-No Costs Assessed by Court		
JUR'	JURY TRIALS-CIRCUIT COURT BRANCH 10-JUDGE VANDEWATER-JUVENILE						
DATE LENGTH CASE NAME LENGTH OF TRIAL (days) COMMENTS OF VOIR DIRE					TRIAL (days) COMMENTS		
				No Tri	als during this time		

	JURY TRIALS-CIRCUIT COURT BRANCH 11-JUDGE MAWDSLEY-CIVIL						
DATE	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS			
01-18	70 Min	02CV2451	Miller vs. Schweda	4			
02-22	65 Min	03CV1007	Bestway vs. Gavers	4			
04-12	290 Min	03CV2353	Tyndall vs. Physicians Inst.	5			
06-14	45 Min	03SC5738	Jarowski vs. Aurora	1			
10-18	225 Min	01CV3032	Lambo vs. D'Aquisto	1-Mistrial			
11-29	195 Min	03CV1984	Baratti vs. Elmbrook	Settled after 3rd day of trial			

	JURY TRIALS-CIRCUIT COURT BRANCH 12-JUDGE FOSTER-C/T							
DATE	LENGTH OF VOIR DIRE	CASE NUMBER	CASE NAME	LENGTH OF TRIAL (days) COMMENTS				
01-18	135 Min	04CM2058	St. vs. Wiggins	1				
02-22	75 Min	04TR8141	C/New Berlin vs. Busalacchi	1				
04-12	220 Min	04CF558	St. vs. Ryan Olson	3				
05-02	2.5 days	1994CF227	St. vs. Theodore Oswald	16				
08-23	80 Min	05CT429	St. vs. Jens	1				
08-30	95 Min	05CT189	St. vs. Cross	1				
10-04	155 Min	05CF398	St. vs. Hannon	2				
11-29	75 Min	05CT1345	St. vs. Teresa Finn	1				
12-06	75 Min	05CT899	St. vs. Hernandez	1				

 ${\bf Jury\ Portal\ Home}>>{\bf Jury\ Question naire}$

QUESTIONNAIRE RESULTS

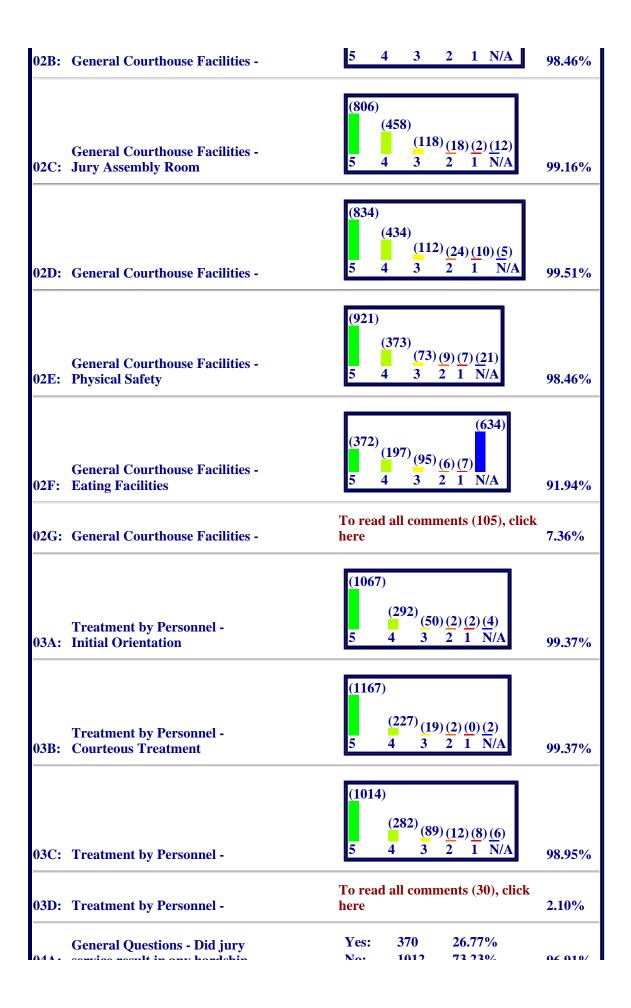
selected results for:

Jury Questionnaire 1.0 - Long Form

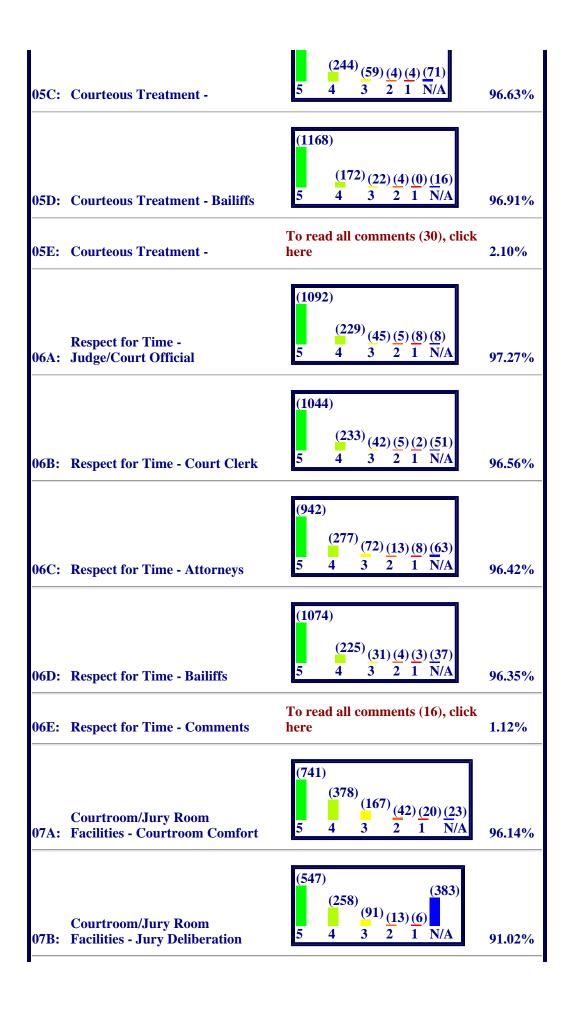
There are 1426 total questionnaires in this result set.

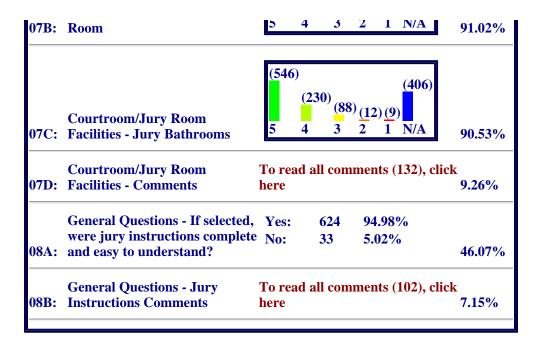
questionnaire results

00A:	Heading - Date(s) of Jury	2/8/2005 to 12/13/2005.	100.21%
		Judge Gempeler 175 12.25%	
		Judge Ramirez 127 8.89%	
		Judge Reilly 109 7.63%	
		Judge Dreyfus 178 12.46%	
		Judge Haughney 198 13.86%	
		Judge Kieffer 369 25.82%	
		Judge Hassin 87 6.09%	
		Judge Mawdsley 88 6.16%	
00B:	Heading - Judge or Branch No.	Judge Foster 98 6.86%	100.21%
01A:	Communication - Automated	(1036) (220) (52) (3) (3) (73) 5 4 3 2 1 N/A	97.27%
01B:	Communication - Website	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	83.17%
01C:	Communication - Instructions on When and Where to Report	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	97.27%
0.45		To read all comments (51), click	4 F 00/
01D:	Communication - Comments	here	3.58%
02A:	General Courthouse Facilities - Overall Appearance	$ \begin{array}{c cccc} (879) \\ & (456) \\ \hline & (73) (7) (0) (1) \\ 5 & 4 & 3 & 2 & 1 & N/A \end{array} $	99.30%
		$ \begin{array}{c} (741) \\ (389) \\ (110) \\ (\underline{1}9) \\ (\underline{6}) \end{array} $	



U4A;	service result in any narusinp	110.	1014	13.43/0	70.71 70
04Aa:	General Questions - Did jury service result in a hardship of	Yes: No:	154 26	85.56% 14.44%	12.62%
04Ab:	General Questions - Did jury service result in a hardship of	Yes: No:	66 3	95.65% 4.35%	4.84%
04Ac:	General Questions - Did jury service result in a hardship for Work Schedule?	Yes: No:	211 5	97.69% 2.31%	15.15%
04Ad:	General Questions - Did jury service result in a hardship for Transportation?	Yes: No:		66.67% 33.33%	0.84%
04Ae:	General Questions - Did jury service result in a hardship for School Schedule?	Yes: No:	21 1	95.45% 4.55%	1.54%
04Af:	General Questions - Did jury service result in a hardship for	Yes: No:	43 10	81.13% 18.87%	3.72%
04B:	General Questions - If employed, did your employer provide you with regular	Yes: No:	664 262	71.71% 28.29%	64.94%
04Ba:	General Questions - Are you self-employed?	Yes: No:	107 22	82.95% 17.05%	9.05%
04C:	General Questions - What is your overall impression of jury	(636) 5	(20	04) (10) (13) (15) 2 1 N/A	94.95%
05A:	Courteous Treatment - Judge/Court Official	(1182) 5		24) (2) (3) (4) 2 1 N/A	97.41%
05B:	Courteous Treatment - Court	(1106) 5		31) (2) (0) (40) 2 1 N/A	97.12%
05C+	Courteous Treatment -	(996) 5	(244) (59 1 3	9) (4) (4) (71) 2 1 N/A	06 63%





Summary of Juror Comments

Communication

• Suggestions related to parking, providing maps, and better signage were provided in this section. These issues will be reviewed administratively and changes will be implemented where feasible. Some issues will be addressed by providing the jurors with additional reminders in writing or through the jury line information.

General Courthouse Facilities

- Pillars in courtroom obstructed vision of some of the jurors.
- There should be more than 2 stalls to accommodate such a large group.
- All aspects were very good; however, I was surprised that more security precautions were not taken when entering the bldg & courtroom.
- Appreciated the soda-Thank you
- As mentioned, coffee would have been nice.
- ullet Bathroom was too small for the # of people here
- Bathrooms are too small
- Branch #8 Courtroom pillars are obstructive
- Cafeteria is too expensive for Soda!!
- Cafeteria is very small
- Chairs in courtroom kill your back.
- Coffee, Tea Brewing & available ICE water
- Cold in all rooms!
- Concerned w/no metal detector& leaving at the same entrance as the accuser/victim & defendant.
- Construction at time of visit very crowded parking lot at this time
- Could hear but had to strain
- Could use a bigger screen to view documents
- Could use bottled water
- Could use fresh coffee
- Could use some security at main entrance-metal detectors
- Couldn't see the jurors. Walls & pillars blocking view. Couldn't hear jurors talking.
- Crossing street a little challenging
- Didn't feel unsafe but surprised with lack of metal detectors
- Do not feel personally threatened, but wonder why there is no security system to enter (metal detector.)
- Expected metal detectors
- For criminal trials, I would be concerned with lack of security at the main entrances
- Fresh coffee is the least that you could provide us
- Get rid of pillars in courtroom
- \bullet Give instructions for parking on the summons sheet. No snacks-just drinks available
- Had soup for break, no flavor and severely hot! Blistered my mouth in 2 places
- Hard to hear Jurors in courtroom
- I almost got hit in the main entrance
- ullet I am hard of hearing and could not hear that well in back room of JAR. A speaker would help
- I saw no security for courtroom before entering

- I walked in with a large backpack including a laptop computer. I was neither scanned nor searched. This seems like a significant lapse in 2005
- Inadequate (too small) facilities for too many people, orientation video shows bias against white males in courtroom,
- Need more restrooms for women.
- Crossing the street from the parking lot- no stop lights.
- Jury assembly room too small & crowded first thing-line to get in.
- Jury Assembly room was too hot
- Jury assembly was warm and crowded initially
- Jury room could be more decorative
- More complete marking/directions for the restrooms
- More restrooms and security
- Need free WIFI-internet access for happy jurors
- Need fresh coffee
- Need more security & metal detectors in the courthouse
- Need more security/metal detectors-also need recycling bins--Please!!
- Need to instruct in letter where to park
- No air conditioning in courtroom on a 90 degree day
- No donuts in the jury room!!
- No Handicapped available-full
- No metal detectors; no escorts to the car after the verdict
- No visible security at main door. How secure was entrance to courtroom?
- Only found parking for 90 minutes
- Parking always a problem/raining weather related & hallways were somewhat slippery
- Parking ticket while on jury panel
- Parking: I had to walk through rain & snow so it was cold
- Pillars in courtroom made it impossible to see defendant
- Pillars in courtroom-hard to see
- Pillars obstructed view
- Please inform Jurors where to park before arrival
- Please serve real coffee-it's the least you could do for those doing their civic duty.
- Question on security, or lack of, when entering the building
- Received a parking ticket in the 90 minute parking. Signs are not highly visible.
- Snacks would be good in jury assembly room.
- Received a parking ticket. Had never been here before, did not know where to park.
- Restrooms-only 2 stalls for women-created crowd & time delay
- Separation for bathroom facilities from the jury room would be better.
- Should have metal detectors at doors. Too many nuts out there today.
- Sitting near blower very hard to hear. Can't we sit on the other side of court room?
- Slightly hard of hearing and they spoke too softly with fans running
- Soda and water was nice
- Some health concern for courthouse workers about swollen ceiling tile from humidity and leaking roof. Provides great conditions for Legionnaires diseasedark, damp and humid
- Suggestion: brewed coffee
- Surprised by lack of security & metal detectors

- Surprised by lack of security. Milwaukee county courthouse implements metal detectors and additional guards at entrance
- Thanks for liquids
- The benches are uncomfortable
- The cheeseburger I got was very, very bland tasting and wasn't good at all
- ullet The columns are down right irritating. Public restrooms are overly perfumed-slow down on the ghastly air fresheners
- The Defendant was by us in the lunchroom & was in the hall following us as we were leaving. I did not feel safe!!!
- The pillars in Judge Kieffer's courtroom were very distracting making it impossible to see everyone in the room.
- There should be metal detectors
- ullet To the best of my memory no instructions were provided on the automated phone system of where and under what conditions one could park
- \bullet Too many people crammed into the intake area. Luckily this was not for very long-at least for me.
- Ladies room in deliberation area insufficient for # of female jurors.
- Very comfortable environment and service orientated staff that was very accommodating and friendly
- Very dangerous crossing Moreland Blvd from the parking lot
- Very scary to cross the road to get to the courthouse. Where are the metal detectors? How safe are we? I felt very uncomfortable.
- ullet Walk across the street is dangerous regarding cars that don't know that pedestrians have the right of way
- Was surprised that there was NO security measures upon entering the building
- ullet We were in the pillar courtroom. It was difficult to see all parties and evidence.
- When jurors are called they should be instructed to park across the street from the courthouse!!
- Why no metal detectors?
- Wonder why we do not have to go thru a metal detector
- Would have liked metal detectors
- Would like homemade food
- Would like to see metal detectors when entering court building.
- You could provide coffee in the jury room and assembly room
- You need metal detectors
- You should have to go through a metal detector to enter the building.

Courteous Treatment by Personnel

(Jury Coordinator, Judge, Bailiff, Attorneys and Court Clerk)

- Again, excellent
- As a county government as a whole, you really don't care about your citizen's time-you as a government have no concept of customer service.
- As individual people, you're great. As a county government you could pay the juror members more for their time because I'm loosing 90 dollars a day that I need to pay my hospital and house payments. Now I'm going to be short, and I can't do anything about it
- Cannot hear proceedings without microphone can not hear at all. Council was not heard at all.
- Civilian Bailiff Don was great! Informative, knowledgeable, and interesting. I appreciated the fact that the court always knew & acknowledged when we were being asked to wait a lot-that courtesy made it easier.

- Did not like the allusion of a jury to the 12 disciples as heard in the introduction video-How dare the court or any institution compare itself to Christ and His Followers?!
- Don is great, very courteous and respectful of any wants or needs.
- Excellent explanation of what was to come
- Favorably impressed with whole procedure & especially with Judge Kieffer
- I was really looking forward to serving on a jury and instead I wasn't even called up to be rejected from it. I know it's a civic duty-I wanted to do it.
- ullet I would prefer 4 days in 1 week vs. spreading it over 2 weeks. It was hard to stay flexible at work for 2 weeks.
- It took too much time out of work and out of a college student's life
- It was difficult to plan around not knowing whether or not I would be serving
- \bullet Judge & Prosecuting Attorney took way too much time asking basic question & giving too detailed instructions.
- ullet More notice should be given before being summoned, 2 1/2 weeks is not enough time to clear schedule
- \bullet My place of employment made it difficult for me as I work 12 hour night at VAMC ICU as a nurse
- Our Bailiff Jan was very pleasant & helpful. She made us feel so comfortable-A real sweetheart.
- People were nice at orientation as was judge
- Snacks in the jury room would be appreciated
- Started a new job-look for people at the unemployment office
- Too many breaks
- Treated very respectfully
- ullet We were called in and out of the courtroom and had to stay even when we were not one of the chosen group of jurors
- We were not picked for the selection. Ramirez had 21 people he needed 13, the attorneys each had 5 to disapprove. He should have only questioned 23 and let the rest of us go earlier.
- ullet Work 2nd shift, have to go to work, so wish they could accommodate us on later jury duties.
- Would have liked to have been released since I wasn't a part of the 18 selected
- Bailiff was great! Very helpful & courteous
- Bailiff Jim had a very nice smile and helpful attitude
- Could not hear due to fan. Second lawyer should have used microphone.
- Could not hear them in audience box
- Court clerk was difficult to hear for instructions
- Don-Thank you for your care!
- Don and Darrel were excellent!
- Don and Patrick were great!
- Don is an excellent bailiff!!
- Don made the experience very enjoyable
- ullet I feel we should not have to answer personal questions during jury selectionthis should be done in private.
- ullet I intended to stay impartial-However, how can companies/corporations back and sell inferior products & waste time and money trying to defend them
- Inability to clearly hear court clerk-microphone would be a great addition.
- Intense questioning by attorneys
- Jan need to focus.
- Judge Hassin was very respectful

- Judges explained everything over that was already previously explained in the jury room
- Our bailiff Don was very nice and very responsive.
- Perhaps they could have worked to clear any legal hurdles before calling the jury.
- The attorney's could get organized
- The Defense lawyer was a PIG!
- The plaintiff's attorney should know better that to waste time on such a frivolous suit
- When the phone rang, it was a distraction. (Use a red Light) When Judge coughed or witnesses turned pages near mic, the noise was broadcast.

Respect for Time by Courtroom Personnel

(Jury Coordinator, Judge, Bailiff, Attorneys and Court Clerk)

- Attorneys were very diligent in jury questioning
- Defense attorney seems unprepared. Attorneys don't seem to care for how long the trial goes.
- Frequent breaks a plus
- ullet I wish that I could have been excused immediately as soon as I heard the length of the trial-had to sit thru selection anyhow
- Judge must be more attentive. At times he closed his eyes and appeared to doze off.
- Judge not on time. Attorney took time for things I think should have been done before hand
- Long questioning process but understandable
- Much wasted time
- The attorneys talked too much and repeat themselves over and over again
- ullet There's no reason for the 13-18 additional jurors who were never selected in the first place to be inconvenienced
- Too many breaks!
- You really don't care about your citizen's time. \$25 a day is kind off a joke.

Courtroom/Jury Room Facilities

- A bit cold-Need to water plants
- A little too cold, but I dressed warmer the second day.
- A microwave would be great.
- Again, you could have FRESH coffee for us. We pay enough in taxes; can't you at least do that?
- Although nice to have air conditioning, for the jurors that are not wearing as many articles of clothing, it was a bit chilly.
- Bathrooms too close to jury room can hear everything
- \bullet Bathrooms too close-much too close to the table where jury members sit & deliberate
- ullet Blowers are very loud-even to the point that lawyer microphones are ineffective, chairs are terrible
- Chairs need some back support. New upholstery, cushions are breaking down- all jurors agree
- \bullet Columns obstructing vision, microphone inoperable and court secretary should have a microphone.
- Could use foot stools for people with short legs
- Cushions needed on seats in courtroom

- ullet Deliberation room only had 11 upholstered, comfortable chairs-Would be better to have 12
- Deliberation room was warm, trouble controlling temperature. Chairs in jury box uncomfortable for long periods
- It would be nice if they had bottled water with the soda
- Jury Deliberation room could be more colorful, Chair was hard to keep facing forward
- Jury seat would be improved by adding drink holders
- No air conditioning. Would be tough for a long trial. I do understand construction was going on.
- No phone for use in Jury room (deliberation) if you didn't have a cell phone there was no way to call.
- \bullet Poor acoustics in court room-I have hearing aids which also amplifies sound of a/c-I only heard 50% of what was said in court-I was in audience-turn up speakers!
- Real coffee instead of instant
- Restrooms are very public
- Room was small for our size jury
- Seating area small for tall people
- Should have real coffee and also should have bottled water
- Snacks or a vending machine in the jury room, in addition to beverages would be a nice addition.
- Snacks would have helped
- · Sometimes hard to hear the jurors responses to the questions
- ullet The old varnish on my pew stuck to my hands, they were covered with flakes of old varnish.
- The room was quite small & not decorated
- The wooden seats were very uncomfortable. Bathroom facilities inadequate for the Jury Assembly Room
- There needs to be more breaks. Two hours of sitting is not healthy for anyone's circulation. A 10 minute break every 1.5 hours would be helpful. More frequent breaks would also help the jurors attention. You can only absorb so much info. at a time
- They desperately need to do something about the audio for the witness stand.
- Couldn't hear well.

Jury Instructions

- Could have read it more slowly
- Definitions of Law etc. were difficult to interpret or understand
- Definitely complete. Due to complexity of instructions, there was a need to re-read written instruction.
- Kind of complicated, too much legal info